

VIP Ticket Pro (EPVIPTKT)

- Certificate gives the recipient 2 tickets to an event of their choice in Canada or the US
- Events may include but are not limited to: NFL, MLB, NBA, NHL, College Sports, Concerts, Broadway shows, Musicals and more
- A \$50.00USD deposit is required at the time of registration (Visa or Mastercard)
- Tickets must be requested prior to expiry date printed on certificate
- There is a \$20 shipping/handling charge
- Registration website: www.vipticketreg.com

FAQ's:**Q. Why do I have to send in funds to Odenza Marketing Group?**

A. Because this is a promotional program, the funds you send act like a security deposit for your reservation. In the event you decide not to redeem your tickets your funds are fully refundable.

Q. What type of funds does Odenza Marketing Group accept?

A. All funds must be submitted by Visa or Mastercard or in the form of a money order, cashier's check or bank draft. We do NOT accept US postal money orders or personal checks.

Q. I am about to register and mail in my VIPTicketPro certificate. How long does the process usually take?

A. We prioritize certificates on first come first serve basis. With mail and processing, please allow 45 days after you have mailed your registration and any required funds to be contacted by our customer service team. If you pay by Visa or Mastercard using our secured online payment system then you will get to a customer service agent much quicker.

Q. Can I purchase additional tickets?

A. Yes, please discuss directly with your VIPTicketPro agent.

Q. How long is my VIPTicketPro certificate valid for?

A. Your program has an expiry date and all ticket requests must be completed prior to that date.

Q. How do I get my refund?

A. Provided a guest has not finalized tickets with a VIPTicketPro agent all funds they have paid to Odenza Marketing Group are fully refundable. Call toll-free 1-877-451-7245 ext. 1.

Please check out our inventory on the demonstration website: <http://www.demo.vipticketpro.com/>

Access Code: **viptickets**

Customer Service Hotline: 1-800-515-5371

